

**RULES AND REGULATIONS**

- d. Disconnected due to non-pay
- e. Renting, short-term employment
- f. Unemployed and no regular income
- g. Student
- h. Unable or unwilling to provide identification, or
- i. Unsatisfactory Credit History

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 SEP 14 2017  
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If a deposit has been waived or returned and Customer fails to maintain a satisfactory payment record, a deposit may then be required. Company may require a deposit in addition to the initial deposit if Customer's classification of service changes or if there is a substantial change in usage.

Company will refund the deposit to Customer after twelve (12) consecutive months of good credit and payment history. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to Customer.

Company shall issue to every Customer from whom a deposit is received a receipt of deposit showing, the name of Customer, location of the service or Customer account number, date and amount of the deposit, and informing Customer that they can request a recalculation of the deposit after eighteen (18) months based on actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a Residential Customer or 10 percent for a non-residential Customer, Company may collect any underpayment and shall refund any overpayment by check or credit to Customer's bill. No refund will be made if Customer's bill is delinquent at the time of the recalculation.

Interest will be paid on all sums held in deposit at the rate of four (4%) percent annually. The interest will be applied as a credit to Customer's bill or will be paid to Customer on an annual basis, except if Customer's bill is delinquent on the anniversary of the deposit date, Company shall not be required to refund or credit interest. If the deposit is refunded

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EFFECTIVE: December 1, 1998

PUBLIC SERVICE COMMISSION  
OF KENTUCKY

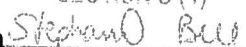
DEC 01 1998

ISSUED BY:

  
 William G. Barr III, Vice President

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

Issued by authority of an ORDER of the Kentucky Public Service Commission  
Case No. 97-427, dated November 17, 1998

  
 SECRETARY OF THE COMMISSION

RULES AND REGULATIONS

or credited to Customer's bill prior to the deposit anniversary date, interest will be paid or credited to Customer's bill on a prorated basis. If interest is not credited to Customer's bill or paid to Customer annually, interest will be computed by a method which will result in interest being paid on all funds, including interest, held without being paid or credited. Interest on deposits will continue to accrue until credited to Customer's bill or paid to Customer.

21. BILLING

Bills will be rendered and be payable once each month. Company may read any meter once each month, but ordinarily it will read meters of the Customers once each two months. As to any Customer whose meter is read once each two months, the consumption for the first month of each bimonthly meter reading period shall be determined by calculation on the basis of Customer's previous usage -- considering factors such as variations in weather, number of days in the period, the trend in seasonal usage, etc., in order to provide as nearly accurate a bill as possible without actually reading the meter. Customer's consumption for the second month of each bimonthly meter reading period shall be determined by actual measurement taken from Customer's meter, subtracting therefrom the calculated consumption for the first month of the bimonthly meter reading period. The bill for each month shall be the result of applying to the consumption, determined as aforesaid, the applicable rates and charges contained in this tariff.

A customer shall be liable for unbilled service up to 2 years from the date of service, unless the customer obtained service through fraud, theft, or deception.

All Other Rate Schedules

On or before the tenth (10th) day following the date of the final monthly meter reading for each billing month, Company shall render to Customer a statement of the total

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BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

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